



Dear GRICUA Customers,

As we carefully track forward in this tumultuous period of COVID-19, we would like to take a moment to iterate to our dedicated customers, the tremendous effort GRICUA is dispensing in the management of this crisis.

Our safety practices closely follow the recommendations issued by the Center for Disease Control (CDC), the World Health Organization (WHO), County Environmental Services Department, as well as local and state authorities.

These practices are highlighted by some of the following:

- Educating staff with daily updated information from health authorities as well as a constant reinforcement of all sanitation procedures.
- Increasing sanitation of our lobby, surfaces and bathrooms numerous times a day.
- Mandatory frequent hand washing throughout the day.
- Ensuring that sick employees do not present themselves at work.
- Offering hand sanitizer at the main door, to mitigate contamination from high frequency points of contact.
- Cleaning and sanitizing our customer support areas after each use.
- Cleaning and sanitizing all door knobs and surfaces regularly, at least every two hours.

To help control the spread of the coronavirus, the CDC recommends the following:

- Wash your hands often and thoroughly with soap and water for at least 20 seconds. Avoid touching your eyes, nose and mouth with unwashed hands.
- Cover your coughs and sneezes with a tissue or cough or sneeze in your sleeve and wash your hands with soap and water for at least 20 seconds.
- Stay home if you feel sick or are caring for someone who may be sick or exposed.
- If there is more than one person in our lobby, to patiently wait outside until the previous customer departs.