



# Gila River Indian Community Utility Authority

March 18, 2020

Dear GRICUA Commercial Customers,

GRICUA and its staff are aware of the spread of the COVID-19 virus, also known as Coronavirus, and the potential for business and/or customer service interruptions. In addition, GRICUA is also keenly aware of the health concerns and intends to take prudent actions to attempt to minimize staff exposure and the spread of the virus. GRICUA will be implementing the following actions, effective as of March 17, 2020 and continuing until further notice. Finally, GRICUA acknowledges that this policy is subject to change due to the fluctuating situation with the spread of the Coronavirus.

- All in-person office meetings should be rescheduled as video or telephone conference calls, if possible.
- Visitors to our buildings should be restricted to the lobby area.
- GRICUA will continue to accept in-person payments from GRICUA customers.

Given the scale of this event, GRICUA is here in case you need to make payment arrangements or need additional time to pay. Please call us at 520-796-0600 to speak with a GRICUA Customer Service Representative and we will be happy to work with you.

If you have any questions, please call us (520) 796-0600. Please look for updates on our website [www.gricua.net](http://www.gricua.net) or our Facebook page.

Sincerely,

A handwritten signature in black ink, appearing to read "L. S. Gold", written over a horizontal line.

Leonard S. Gold, General Manager  
Gila River Indian Community Utility Authority